



The Law Society of
Upper Canada | Barreau
du Haut-Canada

Ms. Tami Moscoe
Senior Family Counsel
Office of the Chief Justice
Superior Court of Justice

Office of the Treasurer
Osgoode Hall
130 Queen Street West
Toronto, Ontario
M5H 2N6

Tel 416-947-3415
Fax 416-947-7609

BY E-MAIL

Dear Ms. Moscoe,

I'm writing you in your capacity as Chair of the Steering Committee for the Family Law Limited Scope Services Project.

We all recognize there are significant unmet legal needs in family law. The Law Society is mandated to facilitate access to justice for Ontarians, and to do so in family law we are implementing the [Family Law Action Plan](#). Our plan includes efforts to promote unbundled legal services, also known as limited scope retainers or law à la carte, which we champion because it is one way to increase access to legal services for Ontarians.

In order to support lawyers and paralegals seeking to provide unbundled legal services, the Law Society amended the lawyer and paralegal professional conduct rules in 2011 to provide guidance on delivering legal services under limited scope retainers. The Law Society also offers continuing professional development courses on limited scope retainer best practices, including an online module on unbundling legal services for family law lawyers. In addition, LawPRO's PracticePRO website offers a range of practice resources, including tip sheets, flow charts, sample retainer letters and client handouts which can be used by those seeking to offer unbundled legal services.

Lawyers and paralegals seeking to develop unbundled legal service practices may now also market this service through the Lawyer and Paralegal Directory. The Directory has been updated so that Ontarians can search for a lawyer or paralegal by fields including practice area and by those who provide unbundled legal services. Lawyers and paralegals can update their information through the Law Society Portal to indicate on the Directory that they offer unbundled legal services.

The Law Society also makes it easier for people to connect with lawyers and paralegals who provide services through unbundled legal services through the [Law Society Referral Service \(LSRS\)](#). The LSRS connects Ontarians seeking legal information with a lawyer or paralegal. Members of the public may search

for a legal representative based on various factors, such as geographic location, area of law, as well as whether the person offers unbundled legal services.

We look forward to learning more about how unbundled legal services are delivered in different settings, and to continuing to work with our justice sector partners to promote unbundling to increase legal services for Ontarians.

Kind regards,

A handwritten signature in blue ink, appearing to read 'Malcolm Mercer', with a stylized flourish at the end.

Malcolm Mercer
Treasurer